

**WyoLink Support Manager Report to the PSCC**  
**September 9, 2014**

There are 69 WyoLink sites in operation, 65 of which have had construction funded by WyoLink. Three additional sites (Black Mountain, Signal Mountain and White Pine) are planned for 2014 and will bring the count of operational WyoLink sites to 72.

WyoLink is working on identifying sites to provide coverage in the Alpine/Bondurant/Hoback area. One of these sites is at Black Mountain, Idaho. The other may be Monument Ridge and WyoLink is discussing this site with the Forest Service.

The Pinedale PCE site is under construction and should be operational mid fall of 2014. The tower has been constructed and Sublette County is currently building the shelter.

WyoLink has completed over 2650 codeplugs to date in 2014, with an average wait time of 11 days. There are currently 97 codeplugs on the schedule to complete, with a projected wait for newly requested codeplugs of about 2 weeks. I urge everyone who has codeplug work scheduled to contact WyoLink if there are any questions about their codeplugs or their place on the schedule.

Two WyoLink towers (85 South and Cheyenne Water Tank) have been seeing very high usage and busy rates. Cheyenne Water Tank has been expanded and WyoLink is waiting for the contract for the expansion of 85 South to be approved by the Attorney General. This expansion should be complete by the end of October. We continue to perform coverage testing across the state and upload the results to WYDOT's GIS program for display on a map. We still have about 30% of our testing results remaining to upload to GIS as well as the testing we continue to perform. I encourage any agency having radio communication needs or issues with WyoLink to contact the WyoLink Support Office at 307-777-WLNK (9565) and we will be happy to help.

The monthly WyoLink Status Meeting Agenda and Minutes are an excellent source of information regarding the status of WyoLink. The minutes from the most recent WyoLink Status Meeting are attached to this report.

WyoLink has updated our software from version 7.11 to version 7.14. Dispatch consoles across the state are now being updated. This update did not require any changes to mobile or portable radio programming.

There are over 17,667 radios able to use WyoLink. There are 275 agencies approved to use WyoLink with 112 State and Federal agencies and agencies in 19 Counties having moved their operations to WyoLink. During a typical day, there are between 3,200 and 3,600 radios affiliated with WyoLink depending on the time of day, weather conditions and other factors. To date in 2014 (January 1<sup>st</sup> through August 31<sup>st</sup>) the WyoLink system handled over 14 million radio calls. The chart showing the top 20 talkgroups by time is not included because the WyoLink update rendered it incomplete. Busy indications have been 0.014% of total call time system wide. WyoLink reliability so far in 2014 has been over 99.9%.

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