

SECTION 1: TOTAL 911 CALLS AND CALL TYPE

1. Enter the total annual number of 911 calls delivered to primary PSAPs in your state, even if not answered or no dispatch occurred.

[MORE INFO](#) ▼

Unknown

2. Enter the total annual number of incoming wireline 911 calls delivered to primary PSAPs in your state, even if not answered or no dispatch occurred.

[MORE INFO](#) ▼

Unknown

3. Enter the total annual number of incoming wireless 911 calls delivered to primary PSAPs in your state, even if not answered or no dispatch occurred.

[MORE INFO](#) ▼

Unknown

4. Enter the total annual number of incoming VoIP 911 calls delivered to primary PSAPs in your state, even if not answered or no dispatch occurred.

MORE INFO 

Unknown

5. Enter the total annual number of incoming MLTS 911 calls delivered to primary PSAPs in your state, even if not answered or no dispatch occurred.

MORE INFO 

Unknown

6. Enter the total annual number of incoming texts-to-911 delivered to primary PSAPs in your state, even if not answered or no dispatch occurred.

MORE INFO 

Unknown

SECTION 2: NUMBER OF PSAPS AND EQUIPMENT POSITIONS

7. Enter the number of primary PSAPs within your state.

MORE INFO 

Unknown

8. Enter the number of secondary PSAPs within your state.

MORE INFO 

Unknown

9. Enter the number of primary PSAPs that have 1-2 911 equipment positions.

MORE INFO 

Unknown

10. Enter the number of primary PSAPs that have 3-5 911 equipment positions.

MORE INFO 

Unknown

11. Enter the number of primary PSAPs that have 6-20 911 equipment positions.

MORE INFO 

Unknown

12. Enter the number of primary PSAPs that have 21-49 911 equipment positions.

MORE INFO 

Unknown

13. Enter the number of primary PSAPs that have 50 or more 911 equipment positions.

MORE INFO 

Unknown

14. Enter the total number of 911 call-taking equipment positions in your state, whether hosted or local.

MORE INFO 

Unknown

SECTION 3: PSAPS WITH EMD AND OPERATIONS

15. Enter the number of PSAPs in your state that provide Emergency Medical Dispatch (EMD) and follow a specific formal protocol.

MORE INFO 

Unknown

16. Enter the number of PSAPs in your state that are operated by the Department of Defense (DOD).

MORE INFO 

Unknown

17. Enter the number of PSAPs in your state that are operated by the Department of the Interior (DOI).

MORE INFO 

Unknown

SECTION 4: CALL-HANDLING QA

18. Does your state have QA requirements for compliance with call-handling protocols for EMD?

MORE INFO 

 *Unknown*

19. Does your state have QA requirements for compliance with call-handling protocols for Fire?

MORE INFO 

 *Unknown*

20. Does your state have QA requirements for compliance with call-handling protocols for Police?

MORE INFO 

 *Unknown*

SECTION 5: MINIMUM TRAINING REQUIREMENTS FOR TELECOMMUNICATORS

21. Do minimum training requirements for telecommunicators exist statewide?

MORE INFO 

 *Unknown*

22. Are mechanisms in place at the state level to ensure minimum training requirements are carried out? Mechanisms may include regulation, legislation, funding or audits.

MORE INFO 

 *Unknown*

23. Do minimum training requirements exist for EMD?

MORE INFO 

 *Unknown*

24. Do minimum training requirements exist for fire dispatch?

MORE INFO 

 *Unknown*

25. Do minimum training requirements exist for police dispatch?

[MORE INFO](#) 

 *Unknown*

SECTION 6: NG911: PLANNING

26. Has your state developed and adopted a statewide NG911 Plan to include governance, funding, system components and operations, at any point?

[MORE INFO](#) 

 *Unknown*

27. Enter the number of sub-state or regional NG911 plans that exist within your state and are independent of a statewide NG911 plan.

[MORE INFO](#) 

Unknown

28. Has your state established a statewide concept of operations document or its equivalent, including operations for NG911 and related architecture, at any point?

[MORE INFO](#) 

Unknown

29. Enter the number of regional or local 911 authorities within your state who have developed an NG911 concept of operations or its equivalent for their area.

[MORE INFO](#)

Unknown

SECTION 7: NG911: PROCUREMENT

Identify if your state has met any of the following milestones for NG911 procurement at the state level, this year or at any point in the past.

[MORE INFO](#)

NG911 PARTS, FUNCTIONS AND COMPONENTS	MILESTONE
30. Database (GIS Services)	<input type="text" value="None"/> <input type="checkbox"/> <i>Unknown</i>
31. NG Core Services	<input type="text" value="None"/> <input type="checkbox"/> <i>Unknown</i>
32. CAD	<input type="text" value="None"/> <input type="checkbox"/> <i>Unknown</i>
33. CPE (Hosted or Standalone)	<input type="text" value="None"/> <input type="checkbox"/> <i>Unknown</i>
34. Recording	<input type="text" value="None"/> <input type="checkbox"/> <i>Unknown</i>

35. Enter the number of regional or local 911 authorities within your state that have utilized an RFP for any NG911 component this year or at any point in the past.

[MORE INFO](#) ▾

Unknown

Identify if regional or local 911 authorities in your state have met any of the following milestones for NG911 procurement at the sub-state level, this year or at any point in the past.

[MORE INFO](#) ▾

NG911 PARTS, FUNCTIONS AND COMPONENTS	MILESTONE
36. Database (GIS Services)	<input type="text" value="None"/> ▾ <input type="checkbox"/> <i>Unknown</i>
37. NG Core Services	<input type="text" value="None"/> ▾ <input type="checkbox"/> <i>Unknown</i>
38. CAD	<input type="text" value="Installed/Tested/Deployed"/> ▾ <input type="checkbox"/> <i>Unknown</i>
39. CPE (Hosted or Standalone)	<input type="text" value="Installed/Tested/Deployed"/> ▾ <input type="checkbox"/> <i>Unknown</i>
40. Recording	<input type="text" value="Installed/Tested/Deployed"/> ▾ <input type="checkbox"/> <i>Unknown</i>

SECTION 8: NG911: TRANSITION

41. Enter the number of primary PSAPs in your state that are currently connected to an ESInet and are using the ESInet to perform location-based routing and call processing.

MORE INFO 

Unknown

42. Enter the percentage of population served by NG911 capable PSAPs within your state.

MORE INFO 

% *Unknown*

43. Enter the percentage of geographical area where PSAPs are served by NG911 capable services within your state.

MORE INFO 

% *Unknown*

SECTION 9: NG911: OPERATIONS

44. Enter the total number of operational ESInets deployed within your state.

MORE INFO 

Unknown

45. Enter the number of primary PSAPs that have CPE processing IP calls from an ESInet in your state.

MORE INFO 

Unknown

46. Enter the number of ESInet connected PSAPs in your state.

MORE INFO 

Unknown

47. What percentage of your GIS data has been converted from the legacy data model to the NG911 data model? (Please consult your GIS specialist if available to aid in determining the appropriate percentage estimate).

MORE INFO 

% *Unknown*

SECTION 10: NG911: MATURITY LEVELS

Take a look at [this short video](#) that helps explain the questions in this section and how to answer them.

48. What level of maturity is your state in for the category of governance?

MORE INFO 

Foundational



Unknown

49. What level of maturity is your state in for the category of routing and location?

[MORE INFO](#)

Foundational



Unknown

50. What level of maturity is your state in for the category of GIS data?

[MORE INFO](#)

Foundational



Unknown

51. What level of maturity is your state in for the category of NG911 core service elements?

[MORE INFO](#)

Legacy



Unknown

52. What level of maturity is your state in for the category of network?

[MORE INFO](#)

Foundational



Unknown

53. What level of maturity is your state in for the category of PSAP call handling system and applications?

MORE INFO 

Foundational  *Unknown*

54. What level of maturity is your state in for the category of security?

MORE INFO 

Foundational  *Unknown*

55. What level of maturity is your state in for the category of operations?

MORE INFO 

Foundational  *Unknown*

56. What level of maturity is your state in for the category of optional interfaces?

MORE INFO 

Transitional  *Unknown*

FINAL COMMENTS

If you have any additional comments, information or suggestions you would like to provide to accompany your data submission, please provide that in the space below

